

AVGEN INCENTIVES GROUP

Shipping Arrangements, Cutoff Time and other info

At the current time and unless otherwise requested, we ship all our products by Purolator Courier. The service that we use generally provides delivery by close of business, the next day, to most parts of Canada. It is important to know that unless we use other more expensive services, we cannot specify the delivery time. In some locations and for extra charge, other services are available, such as 9:00 AM delivery (\$13.00), 10:30 AM delivery (\$7.50) and Saturday delivery (\$25.00).

Our target is to ship all orders within 24 hours after we receive both the order and the payment. This does not include orders with special denominations. It is advisable that you place and pay your order at least two days before your expected arrival date. For example, if you want to receive your order by Friday then you should place and pay your order no later than 1 PM on Wednesday. It is also advisable to insert the comment "REQUIRED FRIDAY" in the comment line of your order form. That way if there is a problem we will contact you and provide you with options.

Please be aware that during the busy season delivery times will be considerably longer. Our busy season is Nov 1 until December 23.